



A Community's Effort to Create Health System Change

Clayton Williams, MPH

SYSTEM OF CARE OF UNINSURED BEFORE PATH

- **Medical Center of Louisiana (MCL)**
 - Inpatient and emergency services
 - Diagnostic services
 - Hundreds of specialty clinics
 - 3 adult primary care clinics
- **Community Health Centers**
 - 3 New Orleans Health Department
 - 3 New Orleans Health Corporation
 - 3 Independent
- **Maternal-Child Health Centers**
 - 6 Child Health
 - 3 Prenatal/Family Planning
 - 4 School-Based
- **Other**
 - TB, STD, HIV



THE LABYRINTH: FRAGMENTATION OF CARE


Patients go to:

- City clinics for immunizations and WIC
- State clinics for family planning and prenatal care
- Neighborhood clinics for acute care and simple primary care
- MCL for emergency and specialty care

CLIQ Clinical Inquiry

Welcome,
Amir Abrams

Monday, November 10,
2003

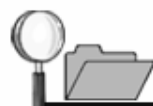
 My Patients

 My Profile

 Support

 Print

CoPath interfaces may be down and results may not be up to date. Mammography and Breast Ultrasound reports are now available on CLIQ under Radiology >> Mammography.



Patient Search

Medical Facility: Medical Center of LA NO

SearchCriteria

MRN:

Name:

SSN:

DOB:

Search For Patient

My Patients

Page 1 of 3

[1](#) [2](#) [3](#)

[Next](#)

Records Found 71

Records Per Page

Name	MRN	Last Accessed ▼	Remove X
Jetson, Elroy	10000120	11/10/2003 13:26:09	<input type="checkbox"/>
Simpson, Lisa	10000126	11/10/2003 13:25:43	<input type="checkbox"/>
Bannon, Jessie	10000110	11/03/2003 15:50:46	<input type="checkbox"/>
Devil, Dare	10000161	11/03/2003 15:50:14	<input type="checkbox"/>
Magneto	10000170	11/03/2003 15:36:41	<input type="checkbox"/>
Doo, Shaggy	10000146	11/03/2003 15:36:22	<input type="checkbox"/>
Smurf, Brainiac	10000140	11/03/2003 15:34:16	<input type="checkbox"/>
Luthor, Lex	10000141	11/03/2003 15:33:28	<input type="checkbox"/>
Smurf, Papa	10000138	11/03/2003 15:27:34	<input type="checkbox"/>
Quest, Benton	10000108	11/03/2003 15:25:11	<input type="checkbox"/>
Bravo, Johnny	10000106	11/03/2003 15:24:53	<input type="checkbox"/>
Simpson, Bart	10000125	11/03/2003 15:24:38	<input type="checkbox"/>
Man, Spider	10000159	11/03/2003 15:23:16	<input type="checkbox"/>
Skywalker, Luke	10000157	11/03/2003 15:22:47	<input type="checkbox"/>
Jetson, Jane	10000119	11/03/2003 15:21:47	<input type="checkbox"/>

CLIQ

Clinical Inquiry

Welcome,
Amir Abrams

Monday, November 10,
2003

◀ Back Forward ▶



Search



Demographics



Visit History



Laboratory ▶



Microbiology ▶



Pathology ▶



Radiology ▶



Cardiology



EMG



Clinical Reports ▶



Print



Patient Name: Bat Man

MRN: 10000160

Age: 44 Years

Gender: Male



Patient Demographics

Birthdate: 12/25/1971

SSN: 500-00-0160

Ethnicity: African-American

Marital Status: Single

Contact

Patient

1313 MockingBird Lane
New Orleans La 70000
(504) 555-1234

Emergency Contact

SpongeBob SquarePants
Guarantor
(504) 555-5678

Alternate Contact

Herman Munster
Guarantor
(000) 555-1234

Insurance

Financial Class Free Care

Insurance Type Primary

Payer: UTG Group

Policy # 12345

Group:

Guar Name: SpongeBob SquarePants

Guar Address: 1313 MockingBird Lane
New Orleans, LA 70000

CLIQ Clinical Inquiry

Welcome,
Amir Abrams

Monday, November 10,
2003

◀ Back Forward ▶



Search



Demographics



Visit History



Laboratory ▶



Microbiology ▶



Pathology ▶



Radiology ▶



Cardiology



EMG



Clinical Reports ▶



Print



Patient Name: Bat Man

MRN: 10000160

Age: 44 Years

Gender: Male

Select Range

☐ Date Range

☐ Number Of Tests

Chart Test

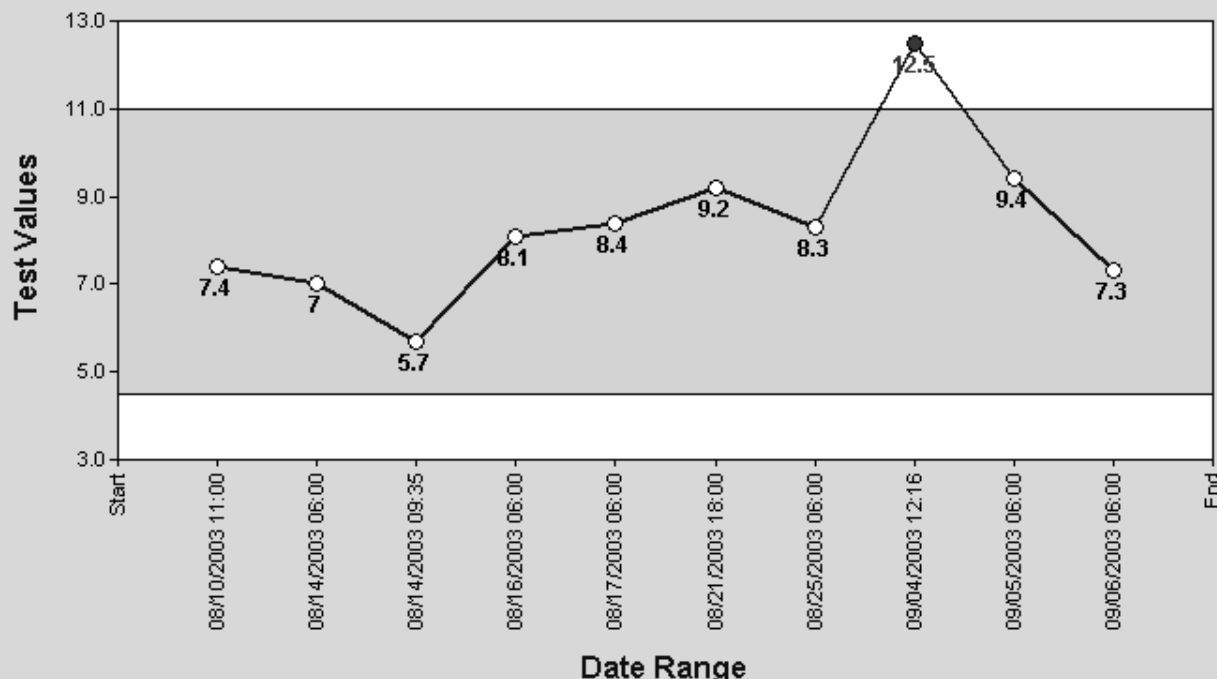
☐ Current/Last Admission

☐ Number Of Months



Laboratory Result

WBC COUNT



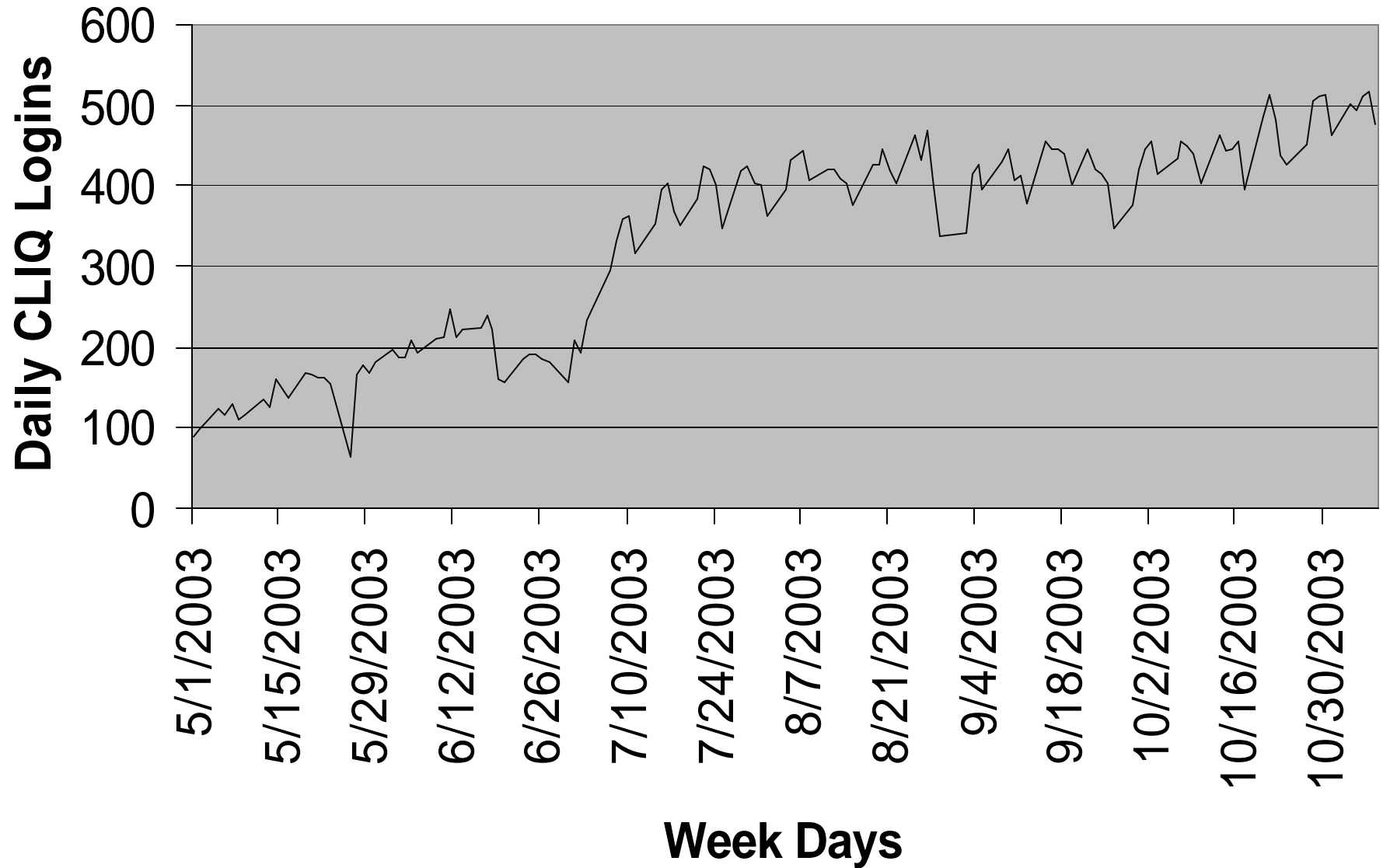
Reference Range: 4.5-11.0 Above/Below Range In Range Values

Test Order Date	Abnormal Flag	Test Value	Reference Range	Units
08/10/2003 11:00		7.4	4.5-11.0	10 ³ /UL
08/10/2003 11:00		HEMOGRAM VERIFIED BY SLIDE REVIEW		
08/14/2003 06:00		7.0	4.5-11.0	10 ³ /UL
08/14/2003 09:35		5.7	4.5-11.0	10 ³ /UL
08/16/2003 06:00		8.1	4.5-11.0	10 ³ /UL

Patients Affected by CLIQ

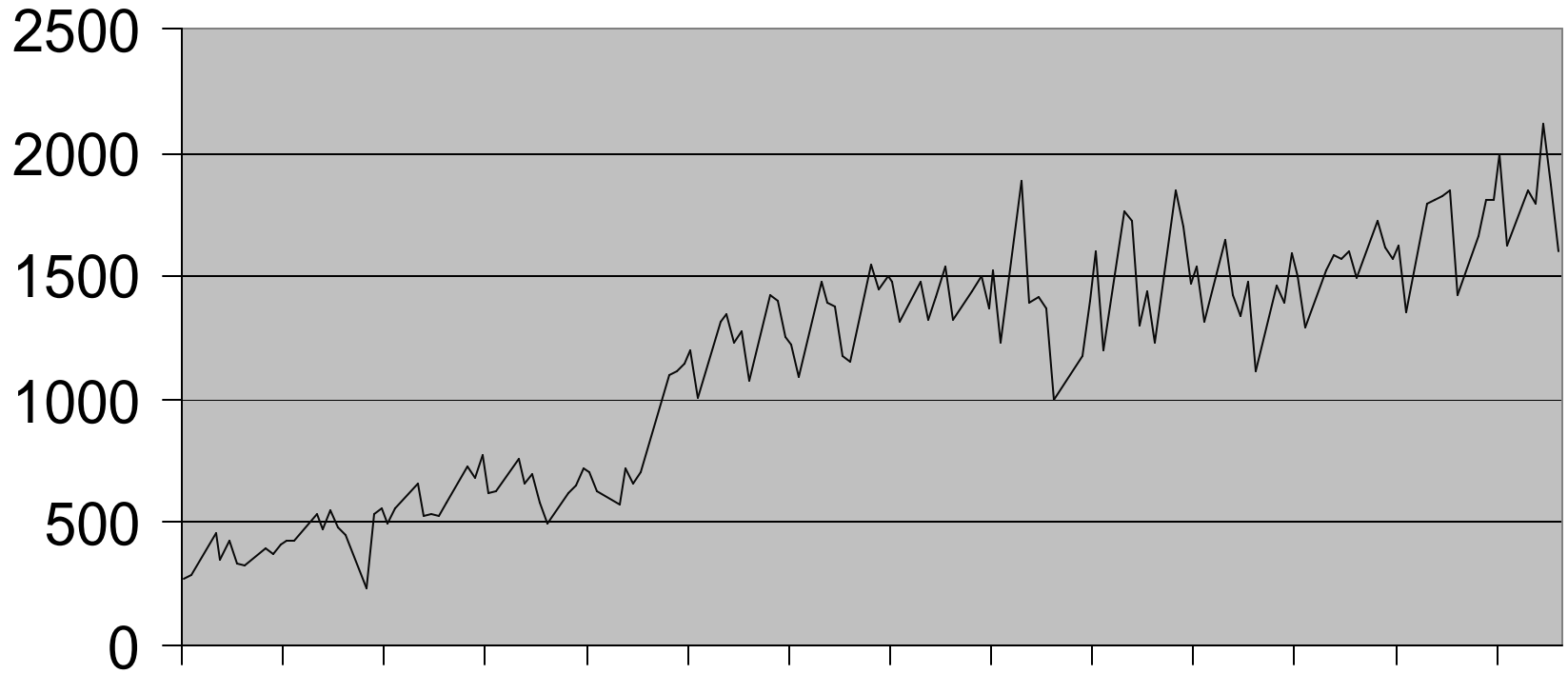
SITE	VISITS
Medical Center of Louisiana	500,000
Daughters of Charity	15,000
EXCELth and Homeless	15,000
St. Thomas and St. Bernard	25,000
PLANNED CLIQ INSTALLS	SITE
Fall 2003	NOHD, OPH, SBHCs
Fall 2004	3 additional LSUHCSD hospitals and CHC
Fall 2005	all 9 hospitals and their CHC's

CLIQ Users



CLIQ Patients Accessed

Patients Accessed Daily



Weekdays